

# INNOVATION IN ACTION

Bringing Low-code to  
Local Government

**10:00**

**Registration  
& business breakfast**

**10:30**

**Welcome & introduction**

Nick Hill, Founder – PSCSF

**10:45**

**Keynote presentation**

Dr Andrew Larner, Chief Executive – iESE

Andrew's work with institutions around the world has involved the design and implementation of new information systems for a better service to residents and better management by those bodies. This led to Andrew's interest in copyright, data protection and freedom of information. Andrew's doctorate on balancing rights in information has helped him lead projects linking together hundreds of local authorities to jointly deliver electronic services. He has extensive experience of delivering these services through public private partnership as well as creating and running innovative public organisations, the latest of which is the Improvement and Efficiency Social Enterprise (iESE).

Andrew holds a First Class Honours in Surveying, a Doctorate on balancing rights in information and is RICS qualified. Andrew can also draw on a wealth of practical experience gained from previous leadership roles in the private, voluntary and academic sectors within councils.

During Andrew's keynote presentation, he will cover:

- iESE research on how councils have been transforming
- The critical success factors for sustainable local public services in the future
- Digital transformation and what we need to support public service transformation

**11:15**

**Letting your digital dog off its leash:  
Looking past transformation to  
innovation**

Richard Farrell, CTO, Netcall

Innovation and transformation are often considered interchangeable. But in a digital world, they are entirely different. The relationship between the two is often overlooked, since they are considered commutable in such a way. However it's critical for modern digital leaders to distinguish between the two and challenge the norms through digital innovation to achieve accelerated transformation.

**11:45** - Q&A

**12:00** - Break & networking

**12:30**

**A coalition of the willing**

Richard Billington, CTO, MatsSoft

Transformation takes a team of people or organisations who share the same vision, values and goals. Though, good practice in one authority is rarely developed elsewhere and it is hard to see how the most effective projects scale. With 80% of all public service transactions delivered locally, developing more approaches that are open and collaborative are greatly needed. This should be progressed both across local government as a whole and between councils already driving this collaborative agenda.

**13:00**

**Re-thinking digital:  
Low-code - The art of the possible**

Adam Mills, Managing Consultant

Local authorities are deeply invested in digital strategies. However, progress can and has been slow. Some projects even fail to respond to citizen and political led pressures altogether. One reason is we're trying to forge a new path, only with an old map. Changes in technology means we can now ask 'what we can do now that we couldn't before'. Reimagining the art of the possible like this is what drives innovation and transformation in this time of digital disruption.

**13:30** - Lunch & networking

**14:00** - Breakout workshop sessions

**15:00** - Breakout round-up & close

*\*Agenda subject to change*