

MID DEVON DISTRICT COUNCIL

STREET SCENE SERVICES DIGITAL TRANSFORMATION PROJECT

Services Affected



Fly Tipping



Abandoned Vehicles

Lost/Found Dogs



Nuisance/Aggressive Dogs



'Waste Issues'

The Problem

- Outdated web-forms
- Manual back-office processes
- District Officers spending too much time in the office

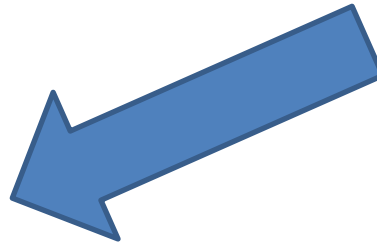
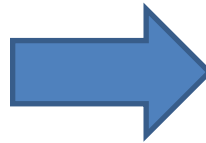
The Solution

- New suite of web-forms
- Integration to back-office system
- District Officers provided with mobile devices

Report fly tipping

Incident details

Are you happy for a member of staff to contact you for further information about this call? *	<input checked="" type="radio"/> Yes <input type="radio"/> No	
Incident date and time *	<input type="text" value="18/06/2018 10:33"/>	
Description of fly tipping location *	<input type="text"/>	



The Benefits

- Improved customer experience
- More efficient working practices
- Cost Savings

Questions?

