

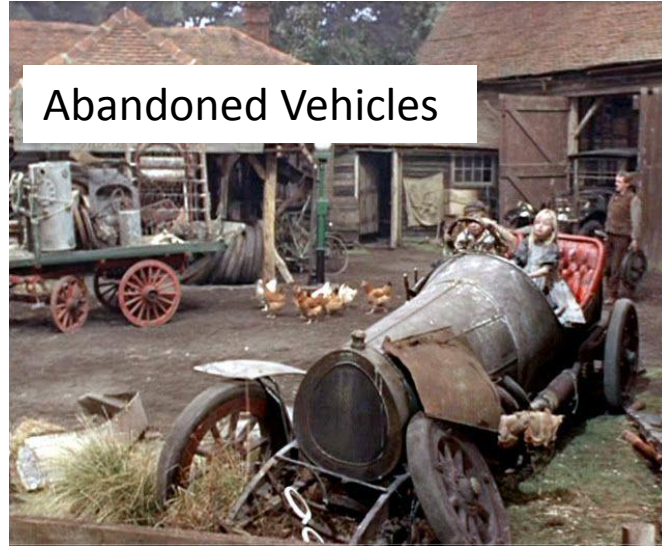
# MID DEVON DISTRICT COUNCIL

## STREET SCENE SERVICES DIGITAL TRANSFORMATION PROJECT

# Services Affected



Fly Tipping



Abandoned Vehicles

Lost/Found Dogs



Nuisance/Aggressive Dogs



'Waste Issues'

# The Problem

- Outdated web-forms
- Manual back-office processes
- District Officers spending too much time in the office

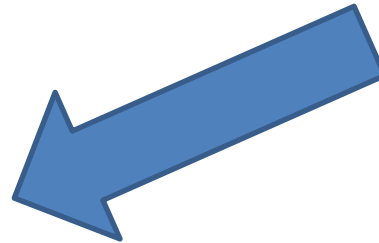
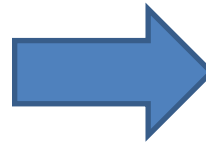
# The Solution

- New suite of web-forms
- Integration to back-office system
- District Officers provided with mobile devices

## Report fly tipping

### Incident details

Are you happy for a member of staff to contact you for further information about this call? *	<input checked="" type="radio"/> Yes <input type="radio"/> No	?
Incident date and time *	18/06/2018 10:33	?
Description of fly tipping location *		?



# The Benefits

- Improved customer experience
- More efficient working practices
- Cost Savings

# Questions?

