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Gwersyll Digidol Llyw Lleol

Local Gov Digital Camp



Trawsnewid digidol | Digital transformation

- Darparu gwasanaethau a gwybodaeth drafodaethol ar-lein mewn ffordd sy'n hawdd ei defnyddio ac yn gynhwysol.
- Defnyddio technoleg i newid y ffordd y darperir gwasanaethau traddodiadol wyneb yn wyneb, gan ein galluogi i ddarparu gwasanaethau effeithiol ac effeithlon i'n trigolion.
- Creu gweithlu digidol sy'n ystwyth, yn symudol ac yn defnyddio'r dechnoleg fwyaf priodol i gefnogi'r gwaith o ddarparu gwasanaethau.
- Cefnogi ein trigolion i ddefnyddio technoleg ddigidol a galluogi mynediad i dechnoleg i'r rhai sydd heb ei defnyddio.
- Cefnogi ein busnesau i gystadlu yn yr economi ddigidol.
- Defnyddio technoleg ddigidol i weithio a chydweithio â'n partneriaid yn ddi-dor, gan gynnwys rhannu a defnyddio data yn effeithiol.
- Provide transactional services and information online in a user-friendly and inclusive way.
- Use technology to change the way traditional face-to-face services are delivered, enabling us to deliver effective and efficient services for our residents.
- Create a digital workforce which is agile, mobile and using the most appropriate technologies to support service delivery.
- Support our residents to use digital technology and enable access to technology for those that do not have it.
- Support our businesses to compete in the digital economy.
- Use digital technology to work and collaborate with our partners seamlessly, including the effective sharing and use of data.

Y Daith | The Journey

- Prosiect Agile, sy'n darparu'r caledwedd sy'n galluogi staff i weithio mewn modd ystwyth gan ddefnyddio'r technolegau caledwedd, gliniaduron, tabledi, ffonau diweddaraf.
- Fy nghyfrif, porthol ar-lein ar gyfer pob cais gan ddinasyddion.
- Sgyrsiau CHAT i gynorthwyo gyda chyfathrebu ar-lein mewnol ac allanol.
- Swyddfa 365 wedi ei chyflwyno i'r holl staff.
- Ymgysylltu â'r adran ar y defnydd o 365 apps megis teams, Skype, both staff.
- Dull cwmwl cyntaf.
- Agile project, providing the hardware that enables staff to work in an agile manner utilising the latest hardware technologies, laptops, tablets, phones.
- My Account, an on-line portal for all citizens requests.
- Chat Bots to assist with internal and external online communication.
- Office 365 has been rolled out to all staff.
- Engaging with department on the use of 365 Apps such as Teams, Skype, Staff Hub.
- Cloud first approach.

Beth nesaf | What next

Deallusrwydd artiffisial

- Datblygu bots i gynorthwyo staff gyda thasgau ailadroddus.
- Datblygu bots i drosglwyddo data rhwng systemau hanesyddol.
- Sgwrs fyw

Dull cwmwl cyntaf

- Symud DMZ (prif wefannau-gwefan gorfforaethol, porthol ysgolion) i Azure.

Paratoi'r gweithlu

- Darparu mynediad di-dor o ddyfeisiau symudol i'r gweithlu i gefnogi'r systemau terfynol.
- Darparu technoleg sy'n cynorthwyo'r gweithiwr unigol.

Office 365 apps

- Cyflwyno apps i'r gweithlu.
- Staff Hub, Skype, Teams, Flow, Power Applications.

Artificial Intelligence

- Develop Bots to assist staff with repetitive tasks.
- Develop Bots to pass data between historical systems.
- Live Chat

Cloud First approach

- Moving DMZ (flagship Websites - Corporate Website, Schools Portal) to Azure.

Mobilizing the workforce

- Provide the workforce with a seamless access from mobile devices to back end systems.
- Provide technology that assists the lone worker.

Office 365 Apps

- Introduce apps to the workforce.
- Staff Hub, Skype, Teams, Flow, Power Applications.

Diolch | Thank You

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