

Digital service design

Rewiring our systems

**TORFAEN
COUNTY
BOROUGH**



**BWRDEISTREF
SIROL
TORFAEN**

- T22 Customer & Digital review
 - How does everything fit together
- Building more digital services & improving the processes that underpin them
- Improving data captured, so
 - Improving services,
 - A 'tell us once' approach?