

# Walsall Council Digital Successes



Walsall Council

**PROUD** OF OUR **PAST** OUR **PRESENT** AND FOR OUR **FUTURE**

# Office 365 & Azure Cloud

- Our Office365 roll-out and mail migration using a strong Change Management methodology assists our staff to adopt and embed new ways of working supported by collaborative tools such as Teams, OneDrive and OneNote - Enablers for our business wide Transformation Programme
- Key Council systems have been migrated from an aging on-site Datacentre to a secure, flexible and cost effective Cloud computing environment based within Microsoft Azure
- BYOD “Bring your own device” enables secure access to the Office365 apps from your own phone or tablet from any location
- Improvements to our Cybersecurity technologies keep our team and their data safe in the face of continually evolving threats

# One Source Programme

- The One Source Programme is delivering a new state-of-the-art, cloud-based system for all of our Finance, Procurement, HR & Payroll processes based on Oracle Cloud applications.
- The new systems:
  - will provide us with greater flexibility to respond to internal business demands, enabling the whole organisation to focus and serve the needs of it's residents.
  - modernise and streamline our current processes
  - replace a number of legacy systems to provide a single source of our enterprise resource data with reliable and safe digital access for staff and trading partners
- We are now nearing the end of the final design stage to ensure that the system is fully configured to meet our needs.



# Digital by Design

- **Full service review – transformation programme**
  - Investment in digital:
    - Introducing digital by design
    - Service impacts
    - Skills impacts
    - Council and community readiness
  - Anticipated benefits:
    - Business intelligence
    - Real-time decision making
    - Increased accuracy and forecasting
    - Efficiency and effectiveness
  - Anticipated concerns:
    - Stakeholder engagement
    - Speed of adoption
    - The skills challenge