

Bradford Council - Icebreaker

Implementations

AWS Voice automation

SharePoint

Automated processes using MS forms → Sharepoint lists → Power BI reports with power automate flows

- Staffing approval panel
- Spending panels
- Master plan – report approval
- Procurement panel

Developments

- ASW chatbot, web chat, integrations
- Centre of Excellence for Power apps / automations

Pilot project / Proof of concepts

- CoPilot and Azure AI – social care
- Transcript of social worker meetings that integrate with case work system
- (Issues around - GDPR, guard rails, bias)
- Azure Dev Ops – collaboration
- Engage process – as is – to be & benefits realisation