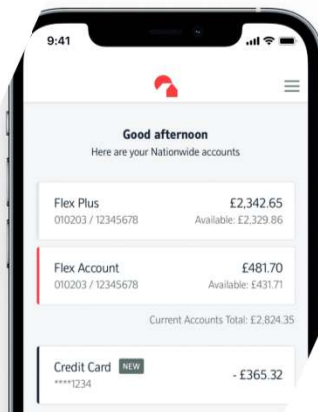
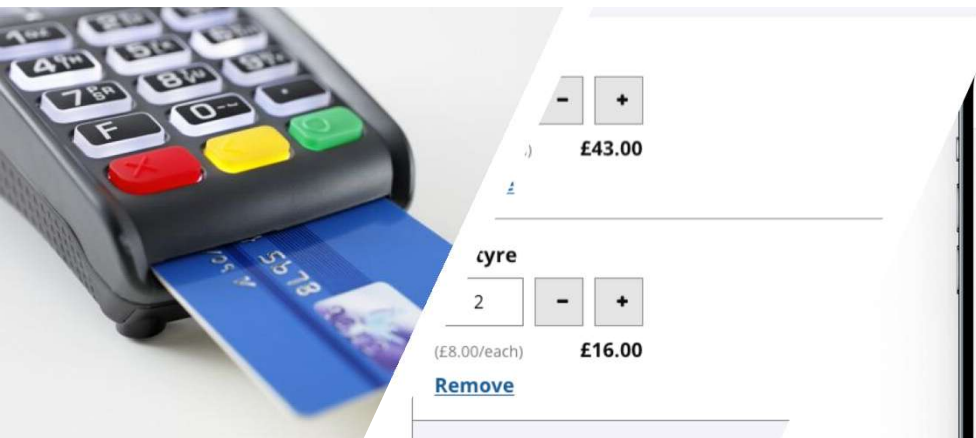


**LocalGov
IMS**

Open-Source Week
Local Gov Income Management System

supported by  **tailwind**
digital



Enter card details

Accepted credit and debit card types

Expiry date
For example, 07/19

Month / Year

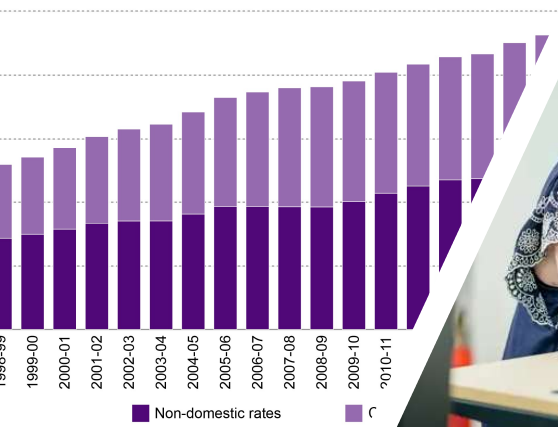
Payment summary

Test payment

Amount to pay:
£150.00



Payments - People and Businesses pay for things



Income management – Flows of money

2018



BARNSLEY

Metropolitan Borough Council



Local Digital Fund

Open-source project vision

Vision

A supported payment and income service designed by local government for local government
- that provides a modern, inclusive, open and flexible experience, offering value for money.

Goals

1. a better experience
2. value for money
3. open by design
4. collaboration

LocalGov
IMS

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digital

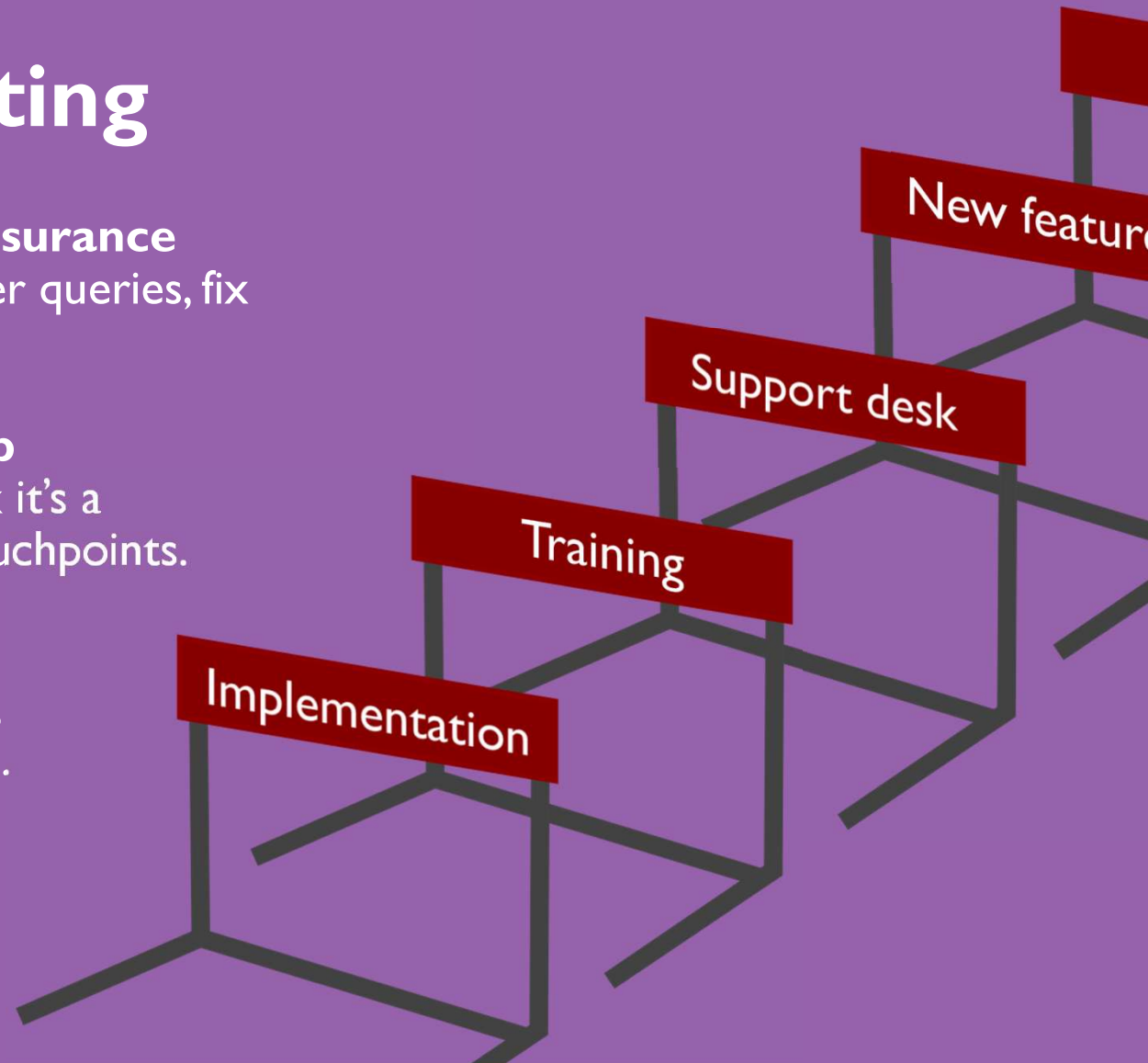
[Home](#)[Features](#)[Backlog](#)[Documentation](#)[Community](#)[Contacts](#)[Demo site](#)

Income Management System

A service built by councils for councils

Barriers to adopting

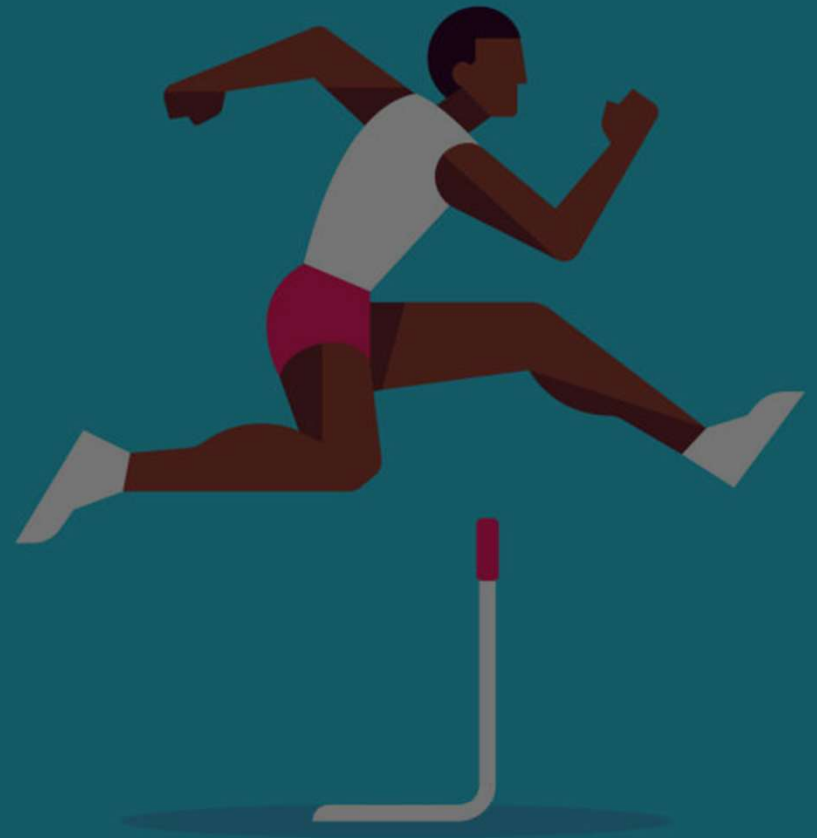
- **Commercial support and assurance**
Someone who is there to answer queries, fix issues, guarantee uptime.
- **Expert implementation help**
Income management is complex it's a significant project with many touchpoints.
- **Code governance**
Bug fixes, patching, maintenance, new features and enhancements.



Jumping the barriers

Enterprise open-source

- SaaS - We had the **S**oftware, now we have the **a**s **a** **S**ervice bit.
- **Support wrap**
Expertise, configuration, hosting, training, migration, open documentation, helpdesk.
- **Community building**
Maintaining open-source principles – public code for public benefit.



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digital



Technology for public good



Tom Styles
Chief Technology Officer



Seb Dadbin
Chief Delivery Officer



Colin Ashworth
Product Director



John Rabin
Sales Lead



Current market provision

Proprietary
software

Lack of innovation
/ new features

Vendor lock in

Licensing fees and
upgrade fees

Difficult to
integrate

Lack of flexibility /
manual
workarounds

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The open-source difference

Smarter income
management
features

Open community:
influence the
product

Open and flexible
payments and
integrations

Everyone gets
product
enhancements

IP is not for sale

Tailwind Digital's
open-source
commitment

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dnapayments



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Eckoh



GOV•UK Pay

A flexible
payments
ecosystem

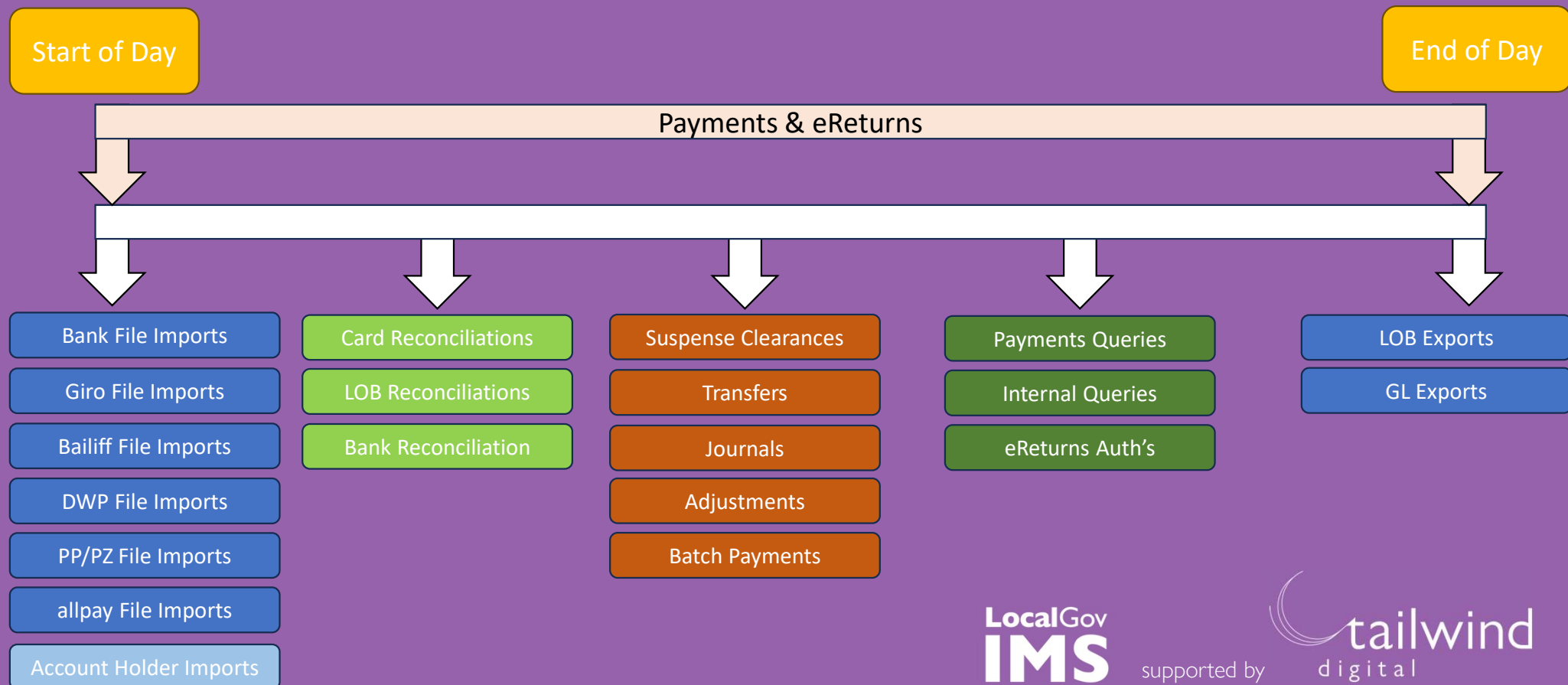
worldpay



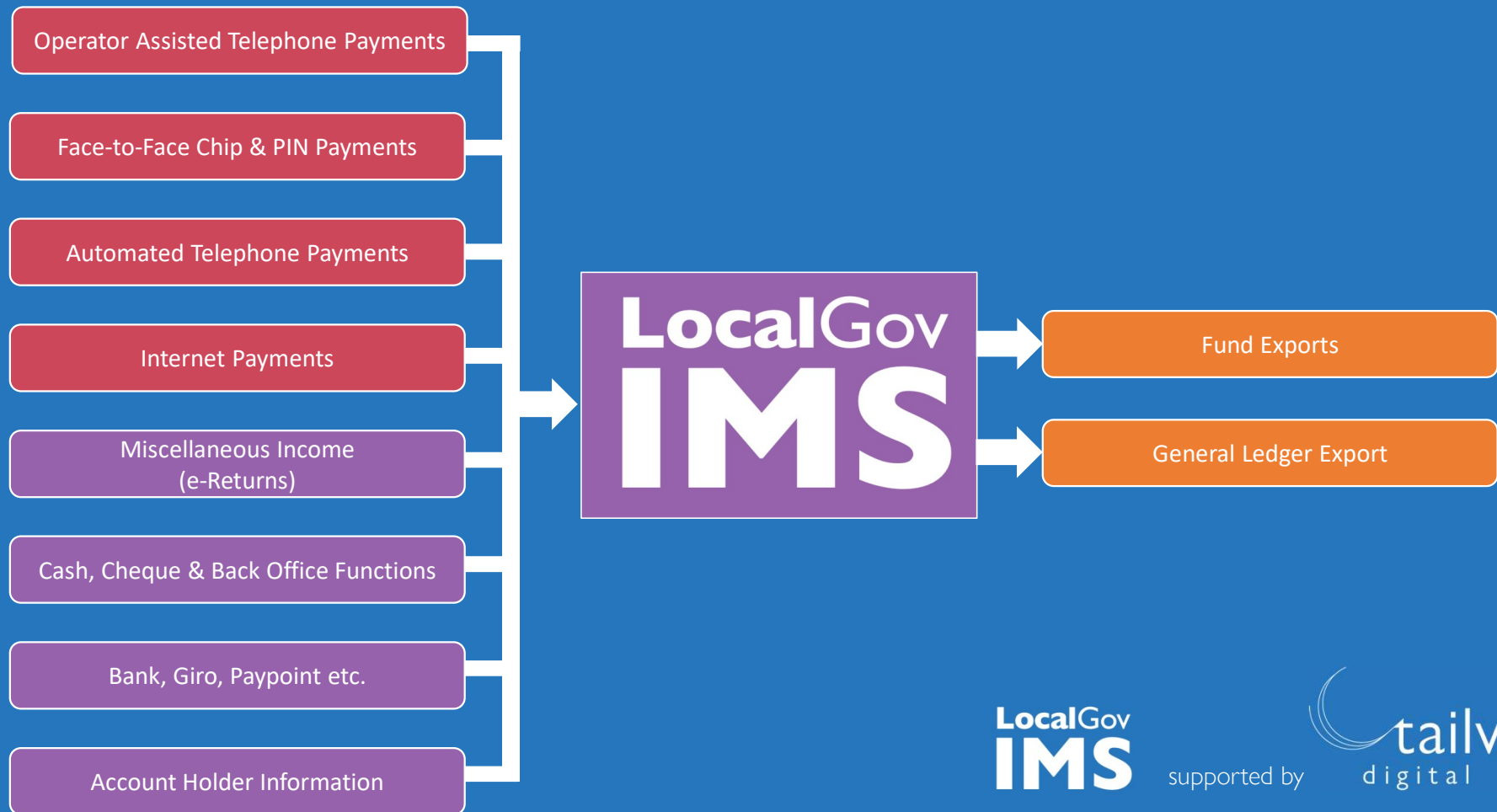
LLOYDS

LocalGov IMS Demo

Typical day in the life of an IMS



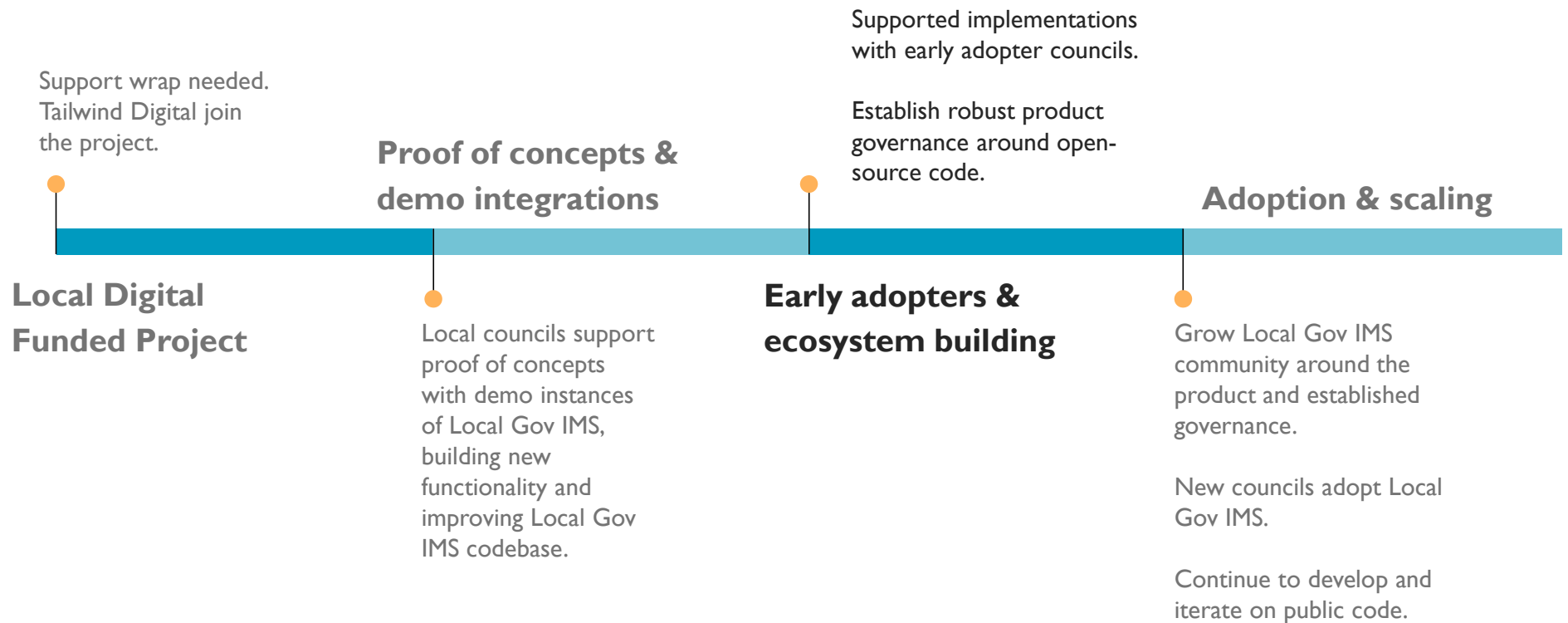
Data Flows



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digital

Project to Product Roadmap



Local Gov IMS Adoption



Tewkesbury Borough Council

Order your Garden Waste Licence

Select Address

Address *

Sticker Count *

Contact Details

First Name *

GOV.UK

Enter card details

520082828

VISA Mastercard American Express Google Pay Apple Pay Debit

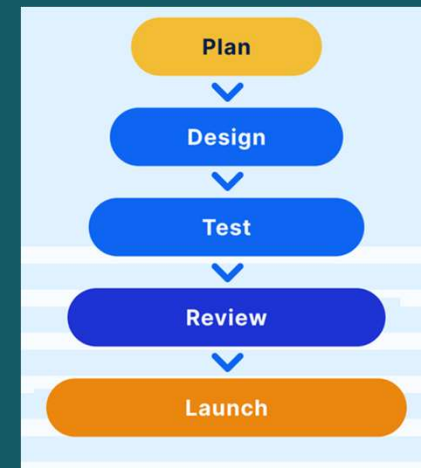
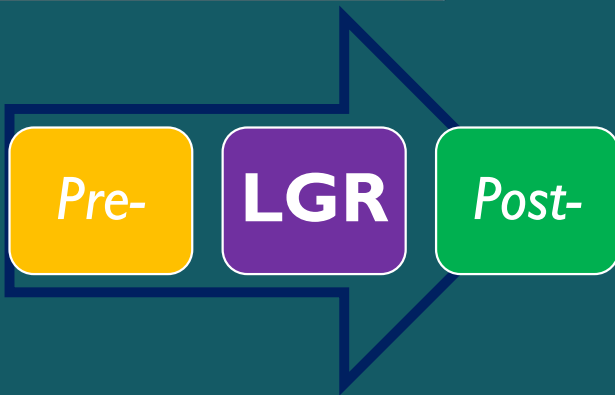
Accepted credit and debit card types

Expiry date
For example, 07/19
Month Year

Payment summary

Test payment

Amount to pay:
£150.00



Online payments

We are aware that some customers are experiencing problems with payments. Please check your email for payment confirmation before making another payment.

LocalGov
IMS WEEK
24th - 28th Nov 2025 - 12:30 everyday on Teams

Icons: Credit card, Mobile phone, Pound symbol (£), Speaker, Checkmark



GDS

Local

Reform how councils buy technology, breaking costly “ball and chain” contracts which see councils locked into long-term agreements with single suppliers - often paying premium prices for outdated technology with little flexibility to switch providers - and giving councils genuine choice and control over their technology decisions and budgets.

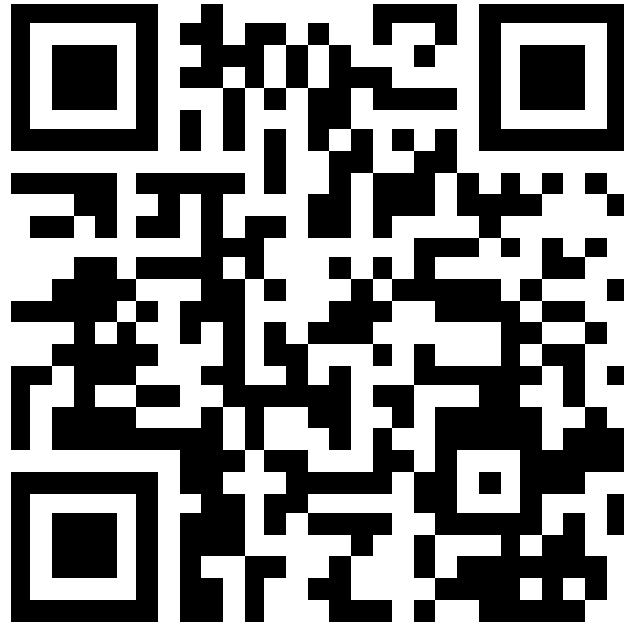


Open Digital Planning



Local Gov Drupal

Q&A



**Join the community
on LinkedIn**

<https://www.linkedin.com/groups/13315065/>

